

JOB OUTLINE ONLY – NOT A COMPREHENSIVE DUTY STATEMENT

The Job:

Seasonal Casual Day-Tour Guide for **Arnhemlander Cultural & Heritage Tours (K84)** - Kakadu Cultural Tours.

This is a casual seasonal position for the May to November 2022 dry season. Additionally, there is casual guiding work in February to April as a driver on the Ubirr Combo Tour.

The setting:

Kakadu Cultural Tours is a commercial arm of Djabulukgu Association Incorporated whose members Traditional Owners of the country that the tours and cruises visit.

The Arnhemlander Cultural Tours operate in the northeast of Kakadu National Park (KNP) and crossing into west Arnhem Land.

The tour operation includes access to restricted areas.

KNP is jointly managed by the federal National Parks system and the local indigenous communities whose traditional clan estates lie within the Park.

Kakadu National Park regulations require that all tour guides that operate in KNP to be enrolled in the Kakadu Guides Accreditation Course and more suitably to have completed the course. There is a developed tourism corridor within the Park and access to areas outside of this corridor is restricted.

Access into Arnhem Land is restricted, and a permit system applies.

The Hours:

Approximately 9 hours each tour.

7.15am Prepare vehicle, chatels and manifest check before departure.

Refuel & Clean vehicle on return.

Lunch provided and lunch break taken with guests.

Guides official lunch break of half an hour makes for an 8.5 hour paid day – 7.15am to 4.15pm.

The Arnhemlander Cultural & Heritage Tour (K84):

Departs Jabiru around 8am (pick-ups from 7.45am from all Jabiru accommodation).

Crosses into Arnhem Land and visits Injaluk Arts Center on the days that it is open.

Has exclusive access to various sites of interest along Gunbalunya Road and track to Inkiyu Billabong.

Variations to daily schedule will apply occasionally due to tidal crossing at East Alligator River and days when Injaluk Arts Center is closed.

Returns to Jabiru by 3.45pm at latest (to link with coach departures for Darwin at 4pm).

The Delivery Requirements:

To be able to present Kakadu information in line with Kakadu Guides Accreditation objectives whilst maintaining your individual vitality on your Cultural (& Nature Education) Tour.

To be able to follow the guidelines established by the Traditional Owners (TO's) in Arnhem Land by adhering to pre-defined permitted routes and story lines whilst maintaining your individual vitality on your Cultural (& Nature Education) Tour.

The Tour Schedule Training/Familiarisation:

All guides, including past employees, will be required to participate in some level of training/familiarisation, as some aspects of the tour schedule change according to ongoing site evaluation by the TO's.

Essential:

Satisfactory completion of Police Check (not more than 3 months old).

Current MR with H-endorsement.

Current Senior First Aid.

Ability to follow critical incident plans and ability to always communicate effectively.

Kakadu Knowledge Accreditation.

Excellent customer service and team skills.
Empathy of, and interest to learn of, indigenous issues.
Ability to confidently support local indigenous issues through both tour delivery and liaison with indigenous persons as required.
Ability to problem solve in isolated situations.
Prepared to work weekends as/when required.
Prepared to work a flexible roster with variation of up to 10 days on, 4 days off.

Highly Desirable:

Experience with driving 4WD Isuzu 550 & 750 trucks, and 4WD Toyota Coasters.
Experience with Satellite Phones and radios.
Knowledge of local fauna, flora, and landscapes and/or interest to expand knowledge.

Mechanical knowledge and aptitude an advantage.

Training/Familiarisation	- \$180.00 per tour/day
Starter Guide Level	- \$275.00 per tour/day
Intermediate Guide Level	- \$300.00 per tour/day
Experienced Guide Level	- \$350.00 per tour/day

Roster:

Normally revolves around the equivalent of a 5-day working week, but not necessarily 5 days on, 2 days off.
Occasionally a longer on-period may be required, anything up to 10 days on 4 days off or any variation of consecutive days on, days off up to an equivalent of 10 days on 4 days off.

Accommodation:

Low cost furnished accommodation is provided in Jabiru or at Djabulukgu depot & or in self-contained units in the Jabiru township.